

How Two Financial Firms Separated Their IT Environments Without Losing Data, Access, or Control

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Relationship - Current Client
Industry - Finance

OVERVIEW

Two financial firms were operating inside a single Microsoft 365 tenant when the organizations separated ownership. What had once been a workable shared setup quickly became a risk that needed to be addressed. The firms needed a partner who could execute a clean, formal tenant separation without disrupting operations or creating compliance exposure in the process. They turned to DivergeIT.

By designing and executing a structured tenant separation, DivergeIT ensured both organizations could move forward as two fully independent entities with no access to each other's data, systems, or identities.

CHALLENGES

- Two separate organizations operating inside a single Microsoft 365 tenant following an ownership separation
- User identity confusion created risk around access across both entities
- Shared domains and mailboxes blurred the line between each organization's data
- Data ownership, segregation, and long-term governance and compliance were at risk
- The shared setup was increasingly fragile and unsustainable as both organizations moved forward independently

SOLUTION

By transitioning to DivergeIT's ManageIT, SecureIT, Strategic IT Consulting, and Cloud Services, both organizations immediately experienced a shift in how their IT environment was structured and secured.

01

Tenant Separation and Domain Detachment

02

Mailbox and OneDrive Migration

03

License Realignment and Validation

